



Lokaltog

THE TRACKS HAVE BEEN LAID

for your
journey with
Lokaltog

We are delighted to have you on board.



Find the schedule

You can always find the current train schedule on lokaltoget.dk. All schedules are available for printing if needed.

Lokaltog runs on the following lines:

- Østbanen (line 110R/210R)
- Tølløsebanen (line 410)
- Odsherredsbanen (line 510R)
- Lollandsbanen (line 710R)
- Nærumbanen (line 910)
- Frederiksværkbanen (line 920R/E)
- Lille Nord (line 930R)
- Hornbækbanen (line 940R)
- Gribskovbanen/Hillerød - Gilleleje (line 950R)
- Gribskovbanen/Hillerød - Tisvildeleje (line 960R)

Press stop to stop the train

Please note that at many of Lokaltog's stations, the train only stops when requested. To ensure that the train stops at these stations, you must activate the passenger signal on the platform or press the stop button inside the train. You can find out which stations this applies to in the schedule.

Change to other modes of transport

At each point in your journey, be sure to factor in the time needed to change between different modes of transport. In general, you shouldn't expect to make a connection with less than 4 minutes transfer time. Unfortunately, our trains cannot wait for passengers arriving from other trains, buses or ferries that are delayed.



Traffic information

If there are any urgent operational disruptions, you will hear announcements over the platform speakers. To stay up to date with planned service disruptions, visit lokaltog.dk and dinoffentligetransport.dk. In case of any changes, notices will be posted at stations in Northern Zealand and on the Nærumbanen (line 910). If you are at other stations, you can check the information screens for scheduled arrivals; in case of any disruptions, the screens will display the updated arrival time.

Use the rejseplanen.dk journey planner to get an overview of your journey.

Travel regulations

When travelling with Lokaltog, the joint national travel regulations apply. You will find these travel regulations on DOT's website: dinoffentligetransport.dk.

DOT

DOT stands for Your Public Transport (Din Offentlige Transport) and is a collaboration between Movia, DSB and Metroselskabet. Lokaltog is a traffic supplier for Movia. DOT simplifies things for you as a customer by consolidating customer service, traffic information, prices and tickets in one place. This gives you a single point of access to public transport across the whole of Zealand, Lolland and Falster.

Schedule and travel information

lokaltog.dk

dinoffentligetransport.dk

Lokaltog customer service

Tel: 4829 8700 (weekdays 7-17)

kunde@lokaltog.dk

DOT customer service

Tel: 7015 7000

dinoffentligetransport.dk

Remember your ticket

You can use the Rejsekort travel card for travelling with Lokaltog, and you can learn about different ticket types and purchase your ticket on dinoffentligetransport.dk.

Ticket via app

Install the DOT Billetter app on your mobile. With the app, you can always purchase a ticket, commuter card or extension ticket.



You can also purchase tickets through the DSB app. However, DSB Orange tickets cannot be used for your journey with Lokaltog.

Lokaltog ticket sales

You can purchase tickets and top up your Rejsekort travel card at our staffed stations in Frederiksværk, Fredensborg, Gilleleje, Helsingør and Nærum. See opening times and addresses at lokaltoget.dk.

There are ticket machines at the following stations:

- Østbanen (line 110R/210R): Roskilde, Gadstrup, Havdrup, Lille Skensved, Ølby, Køge, Hårlev, Karise, Faxe Ladeplads, St. Heddinge and Rødvig
- Tølløsebanen (line 410): Tølløse, Dianalund and Slagelse
- Odsherredsbanen (line 510R): Nykøbing Sj., Højby Sj., Asnæs and Holbæk
- Lollandsbanen (line 710R): Nakskov, Søllested, Maribo, Sakskøbing and Nykøbing F

You can purchase zone tickets and all types of DSB tickets at the ticket machines. The ticket machines accept coins, Dankort, Mastercard (except Mastercard Debit) and VISA Electron (except VISA Debit).

It is your responsibility to ensure you have a valid ticket/card for the train. Mobile tickets must always be purchased and confirmed on your phone before boarding. Lokaltog's ticket inspectors conduct regular spot checks. If you don't have a valid ticket or card during an inspection, you will be required to pay a fine.

Ticket prices

You can find fares and prices on dinoffentligetransport.dk.

Children

Children pay approximately half the fare when travelling with a ticket. Two children cannot travel together on one adult ticket. A child under 16 can travel at the child's fare and can bring a child under 12 for free. Two children under 12 can travel for free when accompanied by an adult with a valid ticket or card. Children who are 16 years old travel at the adult fare.

Dogs

If you are travelling with a large dog, you must purchase a child ticket for the dog. Large dogs are those that cannot be transported in a crate or similar. The dog must be on a leash and kept under control at all times. Small dogs and other animals can travel free of charge, provided they remain in a bag or crate throughout the trip.

What can I bring on the train?

Hand luggage

You can take hand luggage with you on the train.

Luggage must not be left in the aisle and must be no bigger than 100x60x30 cm.

Bicycles and scooters

You are allowed to bring a bike or a scooter on the train for free. If the scooter is larger than 100x60x30 cm, it is considered equivalent to bringing a bicycle. In such cases, keeping the scooter by the seats is not allowed. Instead, it must remain folded and placed in the train's flex area throughout the journey. Bicycles should always be placed in the train's flex area and luggage must be removed from the bicycle.

The aisle and the doorway to the train driver's seat must be kept clear. Therefore, there is a limit to the number of bicycles allowed:

- Max 3 bicycles at each end of the train on Nærumbanen (line 910)
- Max 6 bicycles on the Østbanen (line 110R/210R), Tølløsebanen (line 410), Odsherredsbanen (line 510R) and Lollandsbanen (line 710R)
- Max 10 bicycles on the Frederiksværkbanen (line 920R), Lille Nord (line 930R), Hornbækbanen (line 940R) and Gribskovbanen (lines 950R and 960R)

Bicycles must always be placed within the designated area. If in doubt as to whether there is enough space, the train personnel will be able to assist you. Tandem bicycles, cargo bicycles, christiania bicycles and bicycle trailers are prohibited.

Roller skating, riding a scooter, bicycle and/or similar on the train, platform or in the waiting areas is not allowed.

Strollers

You are welcome to bring a stroller with you on Lokaltog. Please place the stroller in the designated flex area as instructed. If in doubt as to whether there is enough space, the train personnel will be able to assist you. It is your responsibility to get the stroller on and off the train.

Accessibility

- Mobility scooters must be a maximum of 140 cm in length and 89 cm in width.
- Adapted bicycles must be a maximum of 190 cm in length and 89 cm in width.

You can travel spontaneously on most Lokaltog lines, including when you need to bring mobility scooters, wheelchairs and adapted bicycles. These items can be placed in the train's flex area, indicated with a wheelchair sign by the door. Please ensure to place your equipment correctly. If in doubt as to whether there is enough space, the train personnel will be able to assist you. The train driver will provide a ramp for boarding in stations where the train and platform are not level.

If you are boarding the train and require assistance, we kindly ask you to position yourself visibly on the platform, so the train driver is well-prepared to provide assistance.

If you are travelling between Køge and Roskilde and vice versa, DSB Handicapservice will assist you with boarding. You need to book this transport at least 12 hours in advance. For more information, visit lokaltoget.dk.

Lost and Found

If you happen to forget something while on the train, don't worry. You can report your lost item through the contact form available on lokaltoget.dk. The local trains keep lost items for one month, after which they are handed over to the local goods office with the police.

Comfort on the train

You can find quiet zones on Tølløsebanen, Østbanen, Lollandsbanen and Odsherredsbanen lines. The quiet zone is reserved for those who would like to enjoy a calm environment to work or relax throughout their journey. All electronic equipment must be on silent and talking on the phone or engaging in conversations is prohibited.

Travel guarantee for Lokaltog

We do everything we can to ensure the train runs on time. The travel guarantee is an extra assurance that you will reach your destination. If our train is delayed by more than 20 minutes, you can take a taxi and get reimbursed for up to 300 DKK. Read more at dinoffentligetransport.dk.



Lokaltog

Lokaltog A/S
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lokaltoget.dk